To support delivery of our services, Upwind may engage one or more of the following third parties or other companies of the Upwind group as sub-processors to process customers' data on Upwind's behalf for various business functions and technical infrastructure needs (such entities, "Sub-processors").

**Upwind Group***

| Name | Processing Activity | Location | DPA/SCC |
|---|---|---|---|
| Upwind Security, Inc. | Supporting the provision, management and maintenance of the service to customers, including rendering technical and support services. | USA | Yes |
| Upwind Security Ltd. | | Israel | |
| Upwind Security UK Ltd. | | UK | |

*** The entity with which a customer is engaging by contract shall not be deemed a Sub-processor for such engagement.**

**Third Parties**

| Name | Processing Activity | Location | DPA/SCC |
|---|---|---|---|
| Amazon Web Services (AWS) | Cloud hosting | USA, EU, or Middle East | Yes |
| Microsoft | Cloud hosting | USA | Yes |
| | Teams supports communications (optional) | | |
| Auth0 by Okta, Inc. | User authentication | USA | Yes |
| Atlassian | Jira supports internal ticketing | USA | Yes |
| | OpsGenie supports error reporting and provision of support | | |
| Tawk.to | Communications | USA | Yes |
| Zapier | Task automation and system integration | USA | Yes |
| Slack (Optional) | Communications | USA | Yes |
| Google Chat (Optional) | Communications | USA | Yes |

**Subscribe for Updates**

We may update this Sub-processors list from time to time to reflect changes to our operational or business needs or for other reasons deemed necessary. We recommend you to check this page regularly for the most updated information on our Sub-processors. You can also subscribe to notification of new Sub-processors by sending an e-mail to privacy@upwind.io with the subject "SUB-PROCESSORS NOTIFICATION SUBSCRIPTION", which shall also include your business e-mail address and company name. By sending such e-mail, you agree to receive e-mails from Upwind regarding updates to our Sub-processors list.

*Updated: September 16, 2025*